

Improvements to our service

We're upgrading our
internal IT system



As part of our service improvement plans we will shortly be replacing our internal IT system with a new system that is used by other wheelchair services across the country.

All services will remain exactly the same and you do not need to take any action at this time.

Going forward we intend to offer some enhancements to you that we will notify you about once they become available e.g. text reminders for appointments.

Any data that we currently hold will be securely transferred across to the new system.

Please speak to one of the Team if you have any questions or need further information regarding this change.

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