

# NHS Hampshire & IOW

## Wheelchair Service

### Newsletter

WINTER EDITION 2021

WELCOME TO OUR NEWSLETTER FEATURING THE LATEST NEWS, UPDATES AND INFORMATION ABOUT THE NHS WHEELCHAIR AND REPAIR SERVICE IN HAMPSHIRE AND ISLE OF WIGHT

#### New CHEO projects!

Our Cheo has launched a new project working with the HMP equality advisor and disability liaison officers at HMP IOW prison. Plans have been made to launch a wheelchair user engagement board specifically for the use of HMP IOW.

#### Latest News

The website now has a CHEO section! Find out about the latest news and updates by visiting the website. Find the details towards the end of the newsletter.

NEW: Text message Alerts! Soon we will be launching our text messaging service. More information available soon.

#### WCS Engagement Board

Our community Wheelchair service engagement board was launched back in Sep 2021. This was a great success, and was welcomed by service users, parents, carers who attended. It gives people the chance to have their say and help to shape and develop the NHS wheelchair service in Hampshire and Isle of Wight.

#### **USEFUL INFORMATION**

For the latest service news and updates visit [www.hampshirewheelchairservice.co.uk](http://www.hampshirewheelchairservice.co.uk)

Follow us on Twitter at [@Hants\\_WCS](https://twitter.com/Hants_WCS)

Email our Community Health Engagement Officer [Emily.Galton@millbrookhealthcare.co.uk](mailto:Emily.Galton@millbrookhealthcare.co.uk)

NHS Wheelchair Service  
Customer Service Team Tel: **0333 003 8071**



## COMMUNITY WORK

Over the last 5 months, our CHEO Emily has built up various networking and engaging relationships with other professionals, charities and organizations across Hampshire and the IOW. These include The Southampton parent carer forum, Spectrum and Carers in Southampton.

## **DATE FOR NEXT IMPROVEMENT BOARD MEETING: 12<sup>th</sup> January 2022**

**Time: 1pm – 2pm via Microsoft teams – for details, contact the CHEO**

### **COFFEE MORNINGS**

- A coffee morning at **Enham Trust Andover** on **FRIDAY 19<sup>TH</sup> NOV 2021** Time: 10am – 11.30am in the café. In the New year, coffee mornings at Enham will run once every two months. This will give Enham residents and their carers, relatives, and other NHS Wheelchair service users a chance to pop along, have a tea/coffee, and chat with our community health engagement officer. More details to come in the next issue of the Newsletter.
- A virtual coffee morning over Zoom, is set to go ahead with The Southampton Parent Carer Forum. This is for parents and carers to meet the new CHEO, explain their new role in a bit more detail and a chance for parents/carers to give feedback, both positive and constructive, about their experience with the NHS Wheelchair service/Millbrook Healthcare.  
When: **Tuesday 23<sup>rd</sup> November** Time: 10am MEETING ID: **895 6341 1208**  
Passcode: **4Myc78**

## **NOTE FROM OUR COMMUNITY HEALTH ENGAGEMENT OFFICER**

Hi all,

Welcome to the second issue of our Monthly Newsletter! It's very exciting to be able to keep you all informed and updated about the latest news and updates here at the Hampshire & Isle of Wight Wheelchair service. I continue to work very hard to help shape and develop the wheelchair service and assisting with any general enquiries you may have.

Should you have any queries, concerns, issues or would just simply like to have an informal chat, please do not hesitate to get in contact with me by either calling the customer service team on 0333 003 8071 and ask for Emily to get in touch, leave your name and contact number, I will be happy to get back in contact with you at my earliest convenience. Or you can email me directly at

[Emily.Galton@millbrookhealthcare.co.uk](mailto:Emily.Galton@millbrookhealthcare.co.uk)

I hope you find this issue of the newsletter useful.

Best Wishes,

*Emily Galton*

(Community health engagement officer) 'CHEO'

